



SKY POINT SOCIAL SERVICES

THE SCOOP

ISSUE 9 • OCTOBER 2020



FALL FUN

Fall is the beginning of the jam-packed holiday season. There's the back-to-school rush, Halloween, and Thanksgiving before rolling into winter with Christmas, Hanukkah, Kwanzaa, and New Year's. It's the season to be thankful and to be surrounded by the people you love and enjoy most. It's the perfect time to change up your decorations by adding orange (we love our orange), red, and yellow colors and to pull out the spice-scented candles along with the sweaters and extra blankets! This season encourages you to spend time thinking about what you and your loved ones have been through in the last year, remembering the memories you've made together, and looking forward to a new and exciting year.

QUARTERLY
NEWSLETTER

TABLE OF CONTENTS

Fall Fun • P. 1

Upcoming Events • P. 2

New Faces • P. 3

Diversity at Work • P. 3

Client Corner • P. 4



UPCOMING EVENTS

TRUNK OR TREAT: OCTOBER 29

Join us for our first ever Trunk or Treat! To maintain social distancing, we are converting our traditional Halloween Party into an outdoor Trunk or Treat. Come on out to the Sky Point parking lot on **Thursday, October 29th from 4-6pm** in your best costume and get some sweet treats. Clients, staff, and their families are welcome!

HOLIDAY PARTY UPDATE:

Due to the uncertainties this winter may bring with various illnesses, we have made the tough choice to cancel our Annual Holiday Party. But don't fret, keep an eye out on our Facebook page to see how you can get involved in some other fun activities!

CONTINUOUS IMPROVEMENT

Here at Sky Point, our motto is to ***Believe the Best, Seek Your Best, and Give Our Best.*** In order for us to ***Give Our Best***, it is important to know how we are doing. That is why we encourage a culture of good, frequent, and helpful feedback. It is through this feedback that we grow and continue to provide quality services. We believe that one way to receive helpful feedback is through employee and client satisfaction surveys. In July 2020, we took time analyzing employee feedback and were blown away at the response we received! We wanted to share just a few of the great things our staff are doing to ***Believe the Best, Seek Your Best, and Give Our Best.***

"Professional and caring management and staff make up the Sky Point team!"

"The staff are friendly! I love that they are family-friendly and care so much about their staff and clients. I love working at Sky Point!"

"I believe that within the last year the company has gone to great lengths to improve its relationship with its employees. Keep up the good work."

"Genuine compassion and support."

Twice a year, Sky Point sends out surveys to clients, stakeholders, and other team members to get feedback. Sky Point is committed to continuous improvement and values each piece of feedback we receive to improve each person's experience with Sky Point. We ask that everyone in the Sky Point family completes the survey to help us serve you better! Surveys will be sent by mail for all individuals receiving services and by email for all stakeholders. The survey is also available on our website at www.skypointindiana.com



OUR GROWING COMPANY

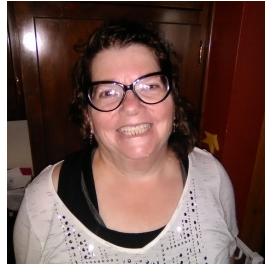
Join us in welcoming some new faces to the Sky Point Family!



Jennifer Glass
Employment
Specialist



Dawn Scott
Behavior
Consultant



Barbara Parsons
Direct Support
Professional



Jennifer Bowman
Direct Support
Professional

Megan Waters
Behavior Consultant

Jodie Coil
Direct Support
Professional

Sherrie May
Direct Support
Professional



Eileen Svarczkopf
Behavior
Consultant



Amber Bounket
Behavior
Consultant



Ashley Abbott
Direct Support
Professional



Kate Lopez
Intern



DIVERSITY IN THE WORKPLACE

Sky Point Social Services is committed to excellence through diversity. At Sky Point Social Services, our mission is to support individuals with ALL abilities in reaching their fullest potential by providing the care and services that will enable them to live enriching lives in the communities where they are valued and respected for their abilities and contributions.

Our leadership team comes from a wide range of backgrounds and experiences, which makes our family stronger. We believe in creating unity and inclusion. We believe in empowering our employees and the clients we serve. We believe in treating everyone with respect and dignity. As an Equal Opportunity Employer, we stay true to our mission by believing that everyone has their own unique set of skills and values, and when we all come together, we truly bring out the best in one another.

Francis and Dana Jomo, Sky Point's owners, are committed to diversity and are proud to be known as leaders of a Black, Veteran, and Woman-Owned Business in Northeast Indiana.



CLIENT CORNER

Meet Destiny; Employment Services Success Story. Destiny came to Sky Point in December of 2019 with a dream of wanting to start her own computer and technology repair business. Destiny had past experience with fixing computer and cell phone screens for people and strengthened her skill by doing it as a side business. Destiny loves all things technology and will stop at nothing to achieve her goal in her desired career field.

As a part of the Discovery Process, Destiny worked with her Employment Specialist, Rose Martin-Shoda, exploring different vocational themes and interests. During the Discovery Process, Destiny wanted to build up her resume with varying experience and began volunteering at Community Harvest Food Bank in Fort Wayne, IN. Destiny excelled in this position, not allowing her disability stop her from completing the task at hand. With her "can do" attitude, winning smile, and excellent people skills; Destiny landed her first job at Office Depot as a Cashier/Sales Associate. Destiny has been with Office Depot since June of 2020 and has gone above and beyond expectations. She has done such an excellent job in her first few months that she has earned the Top Customer Service Award in July. Not only is Destiny working a part-time job at Office Depot, she is also a full-time student at Ivy Tech Community College studying computer repair to continue to work towards her dream.

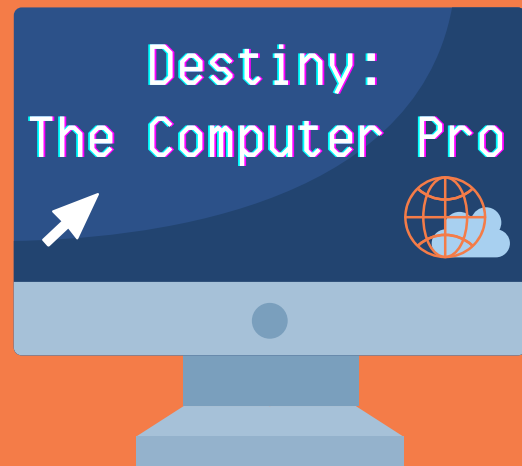
Destiny, we are so proud of you and the hard work you have put in to becoming your best self and achieving your goals. We are blessed to be a part of this journey with you!

-Sky Point Social Services Family



FUN FACT:

Destiny loves going to church and spending time with her family



SKY POINT
SOCIAL SERVICES

Supporting individuals with ALL abilities in reaching their goals and gaining independence

- Behavior Management
- Employment Services
- Supported Living
- Wraparound Services

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